



Your COMMUNITY HEALTH CONNECTION

A Newsletter of Community Health Connect

Volume 2, Issue 3
Autumn 2008

Special points of interest:

- Migrant Farmworker Outreach Program
- Farewell to our Care Coordinators
- Read about how a model citizen who has helped so many finally allowed someone else to help her.
- Angie Lockhart is our Volunteer of the Quarter
- Jackson Brothers spotlighted for excellent Orthopedic service
- Dr. Don Gifford spotlighted for caring dental service

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Migrant Farmworker Outreach Program



Utah is a temporary home to hundreds of migrant seasonal farmworkers, harvesting food for our tables every year. Community Health Connect, through a contract with the Utah Migrant Farmworker Program of Community Health Centers, Inc. began an outreach program in Utah County in 2007. The goal is to bring information on health and health resources to farmworkers. Outreach workers connect with farmers, managers, and farmworkers to distribute information, set up screenings, and to help farmworkers access necessary health care services.

“We distribute information about where farmworkers can go to access affordable healthcare,” says Jorgen Goodman, a Community Health Connect Care Coordinator and Outreach Worker. “Many farmworkers do not have insurance and they are not aware of the resources available to them. We let them know about Mountainlands Community Health Center and the Payson

Family Clinic where they are eligible to see the doctor for a five dollar co-pay.” Goodman says that they also give out information about Community Health Connect and the specialty medical services and dental services available there. In addition they distribute useful items such as hygiene kits, sunglasses, and self-care medical guides to farmworkers.

During August, the CHC Outreach Workers were able to

coordinate with Steven Haws, a Physician Assistant from the Payson Family Clinic to do screenings at a farm in Payson. One of the biggest barriers the outreach workers have run into is that farmworkers are hesitant to come to the clinic. Because of the great folks at the Community Health Center who have been willing to come out to the farms, we have begun reducing those barriers. Farmworkers begin to trust the provider in an environment that is comfortable for them, and when the time comes, it is easier for them to come to the clinic because they already know the provider.

Through these outreach efforts we hope to improve access to care for this vulnerable communities. For More information on our farmworker program and activities contact Dodd Greer dodd@communityhealthconnect.org.

Farewell to Our Care Coordinators

Every year Community Health Connect is graced with the presence of generous AmeriCorps members. These individuals volunteer with our program for an entire year, donating 1700 hours of service

Volunteerism and the spirit of giving are two attributes that are not strangers to Marie Hampshire. It took her many years to let others return the kindness, and give of themselves for her sake.

The Continuum of Service

Marie Hampshire is a model citizen and community member. She has spent most of her life serving others. As a nurse she was able to provide needed services to the ill at the County Infirmary, and at the County Hospital. She worked for twenty years at the State Mental Hospital, helping children and youth. She then spent another thirteen years working as a dietary cook for seniors in a rehabilitation center, making meals, and making others laugh with her joking and good sense of humor. She has always loved helping others, and has worked hard. She has accomplished much in her life, including receiving various awards from Utah governors. One award in particular was given to Marie for completing over 17,000 volunteer hours given at one hospital! Volunteerism and the spirit of giving are two attributes that are not strangers to this kind woman. It took Marie many years to let others return the kindness, and give of themselves for her sake.

Community Health Connect’s mission statement reads “We improve access to...dental care for low-income, uninsured residents Utah County.” This mission was well accomplished in the case



of Marie Hampshire. Marie had several teeth that had been causing her pain. She applied for Community Health Connect’s dental program and was able to see a dentist right away to get her out of pain. But Marie also was in need of dentures, and had to be put on a waiting list with several other individuals who were uninsured, or whose insurance would not cover the expensive cost of the

denture.

Marie finally came to the top of the waiting list for dentures in May. Community Health Connect was able to get her in to see a wonderful dentist, Dr. Chris Jolley, who generously took care of all of Marie’s needs. A full set of dentures were made for her by Alpine Dental Laboratory, and were also generously donated to Marie. She graciously accepted the kindness from these providers and finally was on the receiving end of the service continuum.

This was all completed through the coordination of generous individuals. Stories like this are what make our community a wonderful place to live in. Our gratitude goes out to all who contributed to Marie’s care: the providers, Dr. Jolley and Alpine Dental Lab, their offices, and those who were able to give Marie rides to her appointments. A special thanks to Marie for setting a great example of service. She truly understands the spirit of giving!

Farewell to our Care Coordinators (continued)



Thank You
Jorgen and Eric!!

to help the medically underserved in our community. During the last year we have appreciated the work of Eric Benson and Jorgen Goodman as they have coordinated over a thousand appointments for hundreds of patients. Eric has added to our program through his attention to detail and his continual efforts to improve upon or rise above the status quo, scheduling a record number of

appointments in a one month period. Jorgen brought depth to our team with his thoughtful insights and careful patient care. He perfected a training manual for new care coordinators. Both Eric and Jorgen will be continuing with their schooling when they leave in October. Eric will be attending the Central Washington University to pursue a degree in nutrition, and Jorgen will be continuing his pre-

medical studies at Brigham Young University. We are sad as these two fine gentlemen leave our office, and wish them the best of luck as they continue with their studies. We know that some day they will make great health care providers. In the future, as happens now, the lives of individuals they come into contact with will be better because of Eric and Jorgen’s dedication to serve.

Provider Spotlight: Jackson Brothers

Dr. Richard Jackson, Dr. Robert Jackson, and Dr. Scott Jackson provide the finest orthopedic care available. With more than 67 years of collective experience in orthopedic surgery, a capable staff, and access to state-of-the-art surgical and physical therapy facilities, the Jackson Team is well-equipped to make orthopedic care experience as pleasant and productive as possible. Their combined specialties include sports related injuries, including knee, shoulder, and ankle arthroscopic

and reconstructive surgery, total joint replacement surgery, and general orthopedic surgery. Over the years, these renown orthopedic surgeons have provided many thousand of dollars in donated services to the clients of Community Health Connect. As an example, last fall our client Maritza was diagnosed as requiring a total knee replacement. The total donated costs for the procedure by Dr. Richard Jackson, along with UVRMC surgical unit and hospital stay, anesthesia services

and IHC Home Health came to almost \$45,000. Most important of all is that today Maritza has returned to work, and is grateful for the services and kindness provided by the Orthopedic Department of the Central Utah Clinic. We recognize Doctors Jackson as key components to in the continuum of care for those we serve.



Thank You Dr.'s Jackson!!

Volunteer of the Quarter: Angie Lockhart

Angie is from Hope Mills, North Carolina and is currently studying Exercise Science at BYU. She plans to become a Nurse Practitioner after she graduates.

She has been volunteering with

Community Health Connect for a year and a half now and has been one of our main volunteers in organizing our annual "Cover the Uninsured" Health Fair for two years in a row. She has also gone to many appointments to interpret

for clients. Angie says she loves helping people at their appointments. She said, "Maybe it is the magic of volunteering, but often I feel like I've been helped more than I've helped them."



Angie Lockhart,
Stellar Volunteer

About Community Health Connect

Mission

Our mission is to improve access to medical and dental care for low-income, uninsured, men, women, and children in Utah County. We accomplish this goal through the coordination of a Volunteer Provider Network, providing health education, and maximizing existing community resources

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Provider Spotlight: Don Gifford, D.D.S



Don Gifford, D.D.S

THANK YOU Dr. Gifford!!

Community Health Connect is honored to highlight a brilliant pediatric dentist who has contributed to the health and welfare of Utah County. Not only is he brilliant in his patient care, but he continues to do many other things for his profession and family.

Dr. Don Gifford has been practicing dentistry in Utah since 1980. After having a highly recognized and successful Residency at the Scott Medical Center in Pittsburgh, he decided to take up practice in Provo, Utah. He is a fine example of leadership, having served as President of the Utah Academy of Pediatric Dentistry, President of the Utah

Chapter of the American Society of Dentistry for Children, and Chairman of the Dental Department at the Utah Valley Hospital. He is currently a Pediatric Dental Consultant for Clinical Research Associates and is involved with Kiwanis, the UDS, UDPD, AAPD, ASDC, ADA, and the Provo District Dental Society.

Dr. Gifford hasn't been working with Community Health Connect long but has already shown his dedication to serving others. Apart from seeing our patients regularly, he recently helped us with an emergency case. The child was seen in the Emergency Room, after an acci-

dent, and the next day came in to Community Health Connect needing to see a pediatric dentist urgently. Dr. Gifford made the time in order to see him that same day. He then scheduled him for surgery the following day, even though his surgery schedule was already full, in order to get the child the needed help.

His three children and four grandchildren understand his love for children and his love for giving them healthy mouths.

We thank Dr. Gifford and appreciate the example he provides to the whole community!